

## Annual Report Erratum 2024/25

### Notification timeframes

On page 71 of the Annual Report under 'Timeframes' it states that 'The number of notifications open for 12 months or more increased (Table 19), partly due to the overall increase in the number of notifications received. These matters account for 20.0% of all open notifications. This is a slight increase from the previous year, when notifications aged 12 months or more accounted for 16.9% of all open notifications.' 16.9% has been corrected to 19.4%.

Table 19 has been updated:

**Table 19. Age of notifications open at 30 June**

Current activity of open notification <sup>1</sup>	Less than 3 months	3–6 months	6–9 months	9–12 months	12–24 months <sup>1</sup>	More than 24 months <sup>1</sup>	Total 2024/25	Total 2023/24
Assessment	2,164	1,294	374	116	55	9	4,012	2,687
Health or performance assessment		3		1	8		12	29
Investigation		99	189	260	564	491	1,603	1,725
<b>Total 2024/25</b>	<b>2,164</b>	<b>1,396</b>	<b>563</b>	<b>377</b>	<b>627</b>	<b>500</b>	<b>5,627</b>	
<b>Total 2023/24</b>	<b>2,191</b>	<b>839</b>	<b>382</b>	<b>166</b>	<b>366</b>	<b>497</b>		<b>4,441</b>

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Ahpra and the National Boards regulate these registered health professions: Aboriginal and Torres Strait Islander health practice, Chinese medicine, chiropractic, dental, medical, medical radiation practice, midwifery, nursing, occupational therapy, optometry, osteopathy, paramedicine, pharmacy, physiotherapy, podiatry and psychology.

## Students

We look into concerns raised about students who are studying to become registered health practitioners.

There are limited grounds for making notifications about students: a notification can be made about their criminal history, an impairment, or if they have not complied with a restriction on their registration.

There is only one ground for a mandatory notification – an education provider needs to tell us when they have formed a reasonable belief that a student has an impairment that may place a patient at substantial risk of harm when the student is doing clinical training. Students are also required to advise us if they are charged or convicted of an offence punishable by 12 months in prison.

There were 18 notifications made to Ahpra about students; this is down from 20 last year. This year, there were no notifications that resulted in restrictions affecting a student's registration, compared to one last year.

## Timeframes

We continue to close more notifications sooner: this year, 81.1% of all notifications were closed within six months of receipt. Overall, we completed 8.3% more notifications than the previous year, and the average time to complete a notification is the lowest recorded since the start of the scheme.

The number of notifications open for 12 months or more increased (Table 19), partly due to the overall increase in the number of notifications received. These matters account for 20.0% of all open notifications. This is a slight increase from the previous year, when notifications aged 12 months or more accounted for 19.4% of all open notifications.

Many of these aged notifications involve complex and long-running investigations and often have related external legal or investigative processes such as police investigations or coronial inquiries. Once a matter has been referred to a panel or tribunal (Table 20), we rely in part on the timeliness of external parties, such as the tribunal itself or the practitioner's representatives.

We are taking steps to improve our management of complex investigations and our timeframes for completion. We have established a Case Strategy Review Committee to provide advice on the management of our complex investigations and confirm the strategy for completion in collaboration with our National Legal Practice. Since the committee began in 2024, it has reviewed 236 notifications and 25.8% (61) of these notifications have been finalised. We are also piloting a team-based case management approach for our most complex investigations.

**Table 19. Age of notifications open at 30 June**

Current activity of open notification <sup>1</sup>	Less than 3 months	3–6 months	6–9 months	9–12 months	12–24 months <sup>2</sup>	More than 24 months <sup>2</sup>	Total 2024/25	Total 2023/24
Assessment	2,164	1,294	374	116	55	9	4,012	2,687
Health or performance assessment		3		1	8		12	29
Investigation		99	189	260	564	491	1,603	1,725
<b>Total 2024/25</b>	<b>2,164</b>	<b>1,396</b>	<b>563</b>	<b>377</b>	<b>627</b>	<b>500</b>	<b>5,627</b>	
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Note: The data for 2023/24 in Table 19 has been updated since this report was originally tabled in parliament on 13 November 2025. The proportion of notifications aged 12 months or more for 2023/24 has also been updated in the commentary above.

1. In previous reports, we reported data for assessment, health or performance assessment and investigation as distinct stages of a notification. We no longer divide notifications into these stages and use assessments and investigation methods as information-gathering tools only where needed. The data for 2024/25 show the most relevant activity for each open notification at 30 June.
2. The majority of these notifications involve liaison with external agencies (including police, coroners and employers) as well as multiple witnesses, which prolongs the investigation process.

**Table 20. Age of panel and tribunal hearing cases open at 30 June, by practitioner**

Type of hearing	Less than 3 months	3–6 months	6–9 months	9–12 months	12–24 months <sup>1</sup>	More than 24 months <sup>1</sup>	Total 2024/25	Total 2023/24
Panel hearing	1	1	1				3	0
Tribunal hearing <sup>2</sup>	49	41	47	46	128	86	397	608
<b>Total 2024/25</b>	<b>50</b>	<b>42</b>	<b>48</b>	<b>46</b>	<b>128</b>	<b>86</b>	<b>400</b>	
<b>Total 2023/24</b>	<b>73</b>	<b>43</b>	<b>118</b>	<b>76</b>	<b>172</b>	<b>126</b>		<b>608</b>

1. Cases that are awaiting a panel or tribunal hearing are now counted by practitioner, whereas in previous years they were counted by case (notification). A practitioner may be referred to a panel or tribunal in relation to more than one notification. Cases are counted from the date that a case is opened by Ahpra's National Legal Practice following referral of the practitioner to a panel or tribunal.
2. Tribunal proceedings are conducted in accordance with timetables set by the responsible tribunal in each jurisdiction.